

# Environmental Services Industry Transformation Map

A vibrant, sustainable and professional environmental services industry for Singapore and growing cities



## ENVIRONMENTAL SERVICES INDUSTRY

### Cleaning Sector

- Office and commercial
- Food and beverage
- Conservancy

### Waste Management Sector

- Waste collection
- Sorting and recycling
- Treatment and disposal



**COMPANIES**  
>1,700



**TOTAL WORKFORCE**  
>78,000

## INDUSTRY TRANSFORMATION

Industry transformation will ensure that the industry remains competitive and attractive

### DRIVING INNOVATION AND WIDESPREAD TECHNOLOGY ADOPTION

- Creating opportunities for technology collaboration and adaptation
- Helping companies access ready technology to develop new capabilities and address manpower challenges



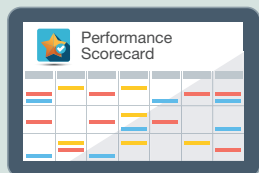
### UPSKILLING WORKFORCE TO TAKE ON BETTER JOBS

- Promoting a self-service culture and waste minimisation mindset to reduce service demand
- Improving work tasks through job redesign and use of technology
- Developing internship, apprenticeship and scholarship programmes to attract talent to the industry



### IMPROVING PRODUCTIVITY

- Encouraging adoption of outcome-based contracts
- Driving procurement practices to focus on quality, technology use and productivity



### CAPTURING VALUE OVERSEAS

- Enhancing export capabilities and market access
- Working with partners to offer integrated solutions



**Stronger Businesses :: Better Jobs :: Clean and Sustainable Singapore**