

Food Services and Retail Business Revitalisation Package

餐饮和零售业振兴配套

What is it?

The Food Services and Retail Business Revitalisation Package provides additional support to enable Food Services and Retail enterprises to accelerate their digital and productivity efforts, build capabilities, transform their businesses, and hire and train more local workers.

Enterprises in these two sectors have been more affected by prolonged COVID-19 restrictions and slow recovery. Upcoming changes to manpower policies, including the implementation of the Progressive Wage Model and foreign workforce policies, are expected to raise costs for the industry in the short term.

How does it work?

The Package comprises three components:

- Extension of the enhanced maximum support level for Productivity Solutions Grant¹ for eligible pre-scoped solutions for the Food Services and Retail sectors at 80%². Refer to Annex A for the list of eligible pre-scoped solutions.
- Extension of the enhanced maximum support level for Enterprise Development Grant³ projects that support business model transformation at 80%⁴.
- Enhanced support through the sector trade associations to train and hire local job seekers. Sector trade associations like the Restaurant Association of Singapore (RAS) and the Singapore Retailers' Association (SRA) will support the government to drive uptake of existing schemes that facilitate training and hiring of local workers through programmes such as the SGUnited Mid-Career Pathways programme and Career Conversion Programmes. Refer to Annex B for the list of key programmes.

When will it be implemented?

This Package will be available from 1 April 2022 to 31 March 2023. Support levels for other sectors will revert to a maximum of 70% from 1 April 2022.

¹ The PSG supports Singapore small and medium-sized enterprises (SMEs) to improve productivity and enhance business processes through a wide range of productivity solutions, including IT solutions and equipment. More details on the PSG are available on GoBusiness Gov Assist (<https://govassist.gobusiness.gov.sg/productivity-solutions-grant/>).

² For all other sectors, the maximum support level for PSG is 70% from 1 April 2022.

³ The EDG aims to help Singapore enterprises grow and transform by supporting projects under three pillars - core capabilities, innovation and productivity and market access. More details on the EDG are available on ESG's website (<https://www.enterprisesg.gov.sg/financial-assistance/grants/for-local-companies/enterprise-development-grant/overview>).

⁴ For all other sectors, the maximum support level for EDG is 70% from 1 April 2022.

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Annex A

List of pre-scoped solutions⁵ that are eligible for enhanced support

Food Services

- Digital/ Online Ordering and Payment
- Automated Reservation
- B2B Marketplace/E-Procurement System
- Queue Management
- E-Loyalty/ Customer Relationship Management
- General Food Services Equipment

Retail

- Enhanced Retail Management System
- Commercial Anti-Money Laundering (ML)/Countering the Financing of Terrorism (TF) Screening
- Retail Analytics
- E-Commerce - Online Shop (B2C)

⁵ List of pre-scoped solutions is accurate as of 3 March 2022. This is subjected to change as new solutions are onboarded. Please visit <https://govassist.gobusiness.gov.sg/productivity-solutions-grant/> for the latest list of solutions.

Annex B

List of key programmes for hiring and training of local workers

Name of Scheme	Description of scheme
Support local hiring	
Jobs Growth Incentive	<p>The Jobs Growth Incentive (JGI) supports employers to expand local hiring⁶ from September 2020 to September 2022. The duration of JGI support will vary depending on when the local hire was hired and the characteristics of the local hire (e.g. age).</p> <p>Please refer to IRAS's website for more details (https://www.iras.gov.sg/schemes/disbursement-schemes/jobs-growth-incentive).</p>
Mid-Careerists and mature workers	
Career Conversion Programme	<p>Career Conversion Programmes (CCPs) support mid-career individuals to undergo skills conversion and move into new occupations or sectors that have good prospects and opportunities for progression.</p> <p>Please refer to WSG's website for more details (https://www.wsg.gov.sg/programmes-and-initiatives/career-conversion-programmes-employers.html).</p>
SGUnited Mid-Career Pathways	<p>The SGUnited Mid-Career Pathways programme supports mid-career individuals to widen their professional networks and gain new, in-demand skills while preparing for more permanent jobs in the future.</p> <p>Please refer to WSG's website for more details (https://www.wsg.gov.sg/programmes-and-initiatives/SGUnitedMidCareerPathways-HostOrganisations.html).</p>
Senior Worker Early Adopter Grant and Part Time Re-Employment Grant	<p>The Senior Worker Early Adopter Grant (SWEAG) provides funding support of \$125,000 for employers to raise both their internal retirement and re-employment ages by 3 years⁷ above minimum statutory requirements.</p> <p>The Part Time Re-Employment Grant (PTRG) provides funding support of up to \$125,000 for employers that commit to a part-time re-employment policy for its eligible senior workers.</p>

⁶ Local workforce: Singapore Citizens and Singapore Permanent Residents.

⁷ The increase in the internal Retirement Age (RA) and Re-employment Age (REA) of a minimum of 3 years (from existing statutory RA and REA of 62 and 67 respectively) to qualify for the SW EAG would be applicable only if companies apply for the grant before 5 July 2021.

	<p>Companies can apply for either one or both grants, capped at a total funding of \$250,000.</p> <p>Please refer to IRAS's website for more details (https://www.iras.gov.sg/schemes/disbursement-schemes/jobs-growth-incentive).</p>
Young talent	
Global Ready Talent Programme	<p>The Global Ready Talent Programme (GRT) aims to build a pipeline of global-ready talent for Singapore enterprises through by exposing Singaporeans to internships and overseas work opportunities.</p> <p>Please refer to ESG's website for more details (https://www.enterprisesg.gov.sg/non-financial-assistance/for-singapore-companies/talent-attraction-and-development/internships/global-ready-talent-programme-for-companies/overview).</p>
Work Study Programmes	<p>The SkillsFuture Work-Study Programmes provide opportunities for Singaporeans to pursue a work-study pathway from the Diploma to Post-Graduate and Degree levels offered by the Institutes of Higher Learning (IHLs) and private providers appointed by SkillsFuture Singapore (SSG), as well as the industry.</p> <p>Please refer to SSG's website for more details (https://www.skillsfuture.gov.sg/workstudy).</p>
Job Redesign/ Training Assistance to Companies	
Job Redesign	<p><u>Food Services</u></p> <p>The Job Redesign Framework for the Food Services Sector aims to guide Food Services enterprises to embark on job redesign.</p> <p>Please refer to WSG's website for more details (https://www.wsg.gov.sg/programmes-and-initiatives/manpower-lean-productivity/job-redesign-for-the-food-services-sector.html?_ga=2.46907687.1023354636.1646197059-1300274481.1646197059).</p> <p><u>Retail</u></p> <p>The Job Redesign Framework for the Retail sector aims to help retailers build a future-ready and productive workforce in response to today's growing digital economy.</p> <p>Please refer to WSG's website for more details (https://www.wsg.gov.sg/programmes-and-</p>

	<p>initiations/manpower-lean-productivity/job-redesign-for-the-retail-sector.html?_ga=2.15794486.1023354636.1646197059-1300274481.1646197059).</p>
<p>SkillsFuture Enterprise Credit</p>	<p>The SkillsFuture Enterprise Credit (SFEC) encourages employers to invest in enterprise transformation and capabilities of their employees. Eligible employers will receive a one-off S\$10,000 credit to cover up to 90% of out-of-pocket expenses on qualifying costs for supportable initiatives, over and above the support levels of existing schemes.</p> <p>Please refer to ESG’s website for more details (https://www.enterprisesg.gov.sg/financial-assistance/grants/for-local-companies/skillsfuture-enterprise-credit).</p>